

SITE / LOCATION	BIN ID	DATE
TECHNICIAN	READING BEFORE CHECK (%)	READING AFTER CHECK (%)

Before you start

- ☐ Service door key, torch and PPE (gloves, hi-vis)
- ☐ Phone or tablet logged in to the Superfy platform
- ☐ Fill level reading on the Superfy platform noted above **before** touching the bin

Safety: Keep hands and tools out of the compaction chamber whenever the service door is closed or the bin is compacting.

Stage A · Force a compaction

- ☐ **1** Open the service door and remove the wheelie bin.
- ☐ **2** Close the service door with the wheelie bin removed. The bin should run a compaction cycle.
- ☐ **3** Watch the LED during the cycle. It should turn green.
LED colour: ☐ Green ☐ Other: _____
- ☐ **4** When compaction finishes, check the fill level reading on the Superfy platform.

Reading correct? Refit the wheelie bin, close the door and go to **Result**. **Still reads full?** Continue to Stage B.

Stage B · Inspect the fill level sensor

- ☐ **5** Wheelie bin still removed: open the service door and look up from inside the bin. You should see the fill level sensor clearly.
- ☐ **6** Check for anything blocking the sensor's view.
Debris found: ☐ No ☐ Yes, cleared: _____

Debris cleared? Repeat steps 2–4. **Sensor clear and in order?** Continue to Stage C.



Fill level sensor viewed from inside the bin

Stage C · Check the wiring

- ☐ **7** Check the wiring from the fill level sensor back to the PCB. Look for loose, damaged or disconnected wires and connectors along the full run.
Wiring: ☐ OK ☐ Fault found: _____
- ☐ **8** Refit the wheelie bin, close the service door and confirm the reading on the Superfy platform. If it still reads full after Stages A–C, record the result and raise it for follow-up.

Result

Record on the service report

Reading now correct? ☐ Yes ☐ No, raised for follow-up

Resolved at ☐ Stage A ☐ Stage B ☐ Stage C ☐ Not resolved

Notes _____

Technician signature _____